



SWISS WATCH SERVICE
Specialists in Servicing Quality Swiss Watches

Mail-In Repair Form – Page 1

Name: _____
Customer Address: _____
City: _____ Post Code: _____
Day Time Phone: _____ Fax: _____
Email Address: _____

Brand of Watch: _____
Model/Serial Number : _____

Please describe the problem you are having (be specific)

Any additional information

How did you find us?

Search Engine (Google, Yahoo, etc.) Watch brand official website
 Friend Repeat Customer
 Other: _____



Mail-In Repair Form – Page 2

Return Shipping Information

Your watch will be returned to this address by Courierpost track and trace courier pack. A Signature will be required when your watch is returned. Please read the shipping instructions on the next page to prevent any delays in returning your watch.

Please return my watch to:

Check box if address is same as above.

Name: _____

Customer Address: _____

City: _____ Post Code: _____

Day Time Phone: _____ Fax: _____

Email Address: _____

Shipping Instructions

Please send your watch to:

**Brian Nairn Ltd (Not Nairns Swiss Watch Service for obvious security reasons)
Shop 1A, 1st Floor, 212 Antigua St
Christchurch 8011**

**Or
Brian Nairn Ltd
P.O Box 2514
Christchurch**

- Nairns Swiss Watch Service recommends that you send your watch via Courierpost.
- Pack your watch securely in padded wrapping materials (for protection against shock) in a sturdy box sealed with tape
- After receiving and inspecting your watch we will send you an estimate by email that is entered in the above form. We can also mail/fax the estimate in writing when necessary. All watches shipped out from Nairns Swiss Watch Service. are subject to a shipping and handling charge, unless under warranty.
- As an authorized service agent, Nairns Swiss Watch Service provides warranty repairs on the list of brands under “Service Agencies” To qualify under the terms of the guarantee, you will need to supply the warranty card or book along with your watch when you send your watch into us.
- We accept all credit cards and direct credit for payment of repairs.
- Your watch will be returned via Courierpost to the shipping address you provided. A signature will be required when your watch is returned to protect your valuable possession.
- Return shipping typically takes 1 to 2 days. P.O. Box addresses and Rural delivery can cause additional delays in shipping